

# **Policy of Sustainability**

## I. PURPOSE

Establish commitments to ensure business operations characterized by excellence and the creation of shared value, ensuring compliance with Human Rights and generating stakeholder trust; in addition to continuously monitoring the objectives of the Integrated Management System.

# II. SCOPE

At Cálidda we undertake to ensure that all of our business operations are framed within a scope of sustainability, seeking balance between the creation of value for our shareholders, the well-being of the communities, the minimization of environmental impact and the creation of value within the territories where we have a presence. All of the foregoing framed within the principles of the Global Compact, the Sustainable Development Goals, and the environmental commitments signed in the COP 21 agreement.

#### III. POLICY

- 1. Safeguard the health and safety of all employees, identifying hazards, evaluating and assessing the risks and impacts that our operation may generate.
- 2. Manage risks and impacts that may arise in our operation, early, proactively and using the principles of prevention.
- 3. Contribute with the prevention of work related injuries and diseases, framed within a culture of self-care.
- 4. Contribute to environmental performance, the prevention of pollution and environmental protection when carrying out daily business activities.
- 5. Maintain a relationship building approach to generate more trust with stakeholder groups through strategic communication.
- 6. Promote and foster a non-discriminatory culture that adheres to employment equity and reaffirming equality between men and women.
- 7. Contribute to the responsible social and economic development in the communities where we operate.
- 8. Manage strategic partnerships with institutions that are committed to sustainability, equality, human rights, the fight against corruption, and respect for the environment.
- 9. Reinforce practices of anti-corruption, acting within a framework of the corporate values and the general principles of ethics and transparency.
- 10. Continuously seek the satisfaction of our customers in the energy sector and provide information to shareholders in a manner that is timely, reliable and profitable.
- 11. Comply with applicable legislation and with all commitments entered into by Cálidda.
- 12. Continue to improve the effectiveness of the management systems adopted by Cálidda.



### IV. COMPLIANCE

The General Office of Regulation, Sustainability and Communications, will be in charge of the management of implementation, communication, follow-up, monitoring, control and continuous improvement of this policy in Cálidda.

The scope of its management includes the regular assessment of this policy, seeking to establish its consistency and usefulness, making the necessary adjustments as required.

**All company departments** are responsible for the implementation and compliance of this policy in their processes.

**All Cálidda employees** are responsible for the dissemination and compliance of the Policy of Sustainability, and for all binding agreements with third parties associated with the commitments stated herein.